



# Sol-R-Eclipse Limited Warranty

## What is Warranted and for How Long

International Insulation Products, LLC warrants all Sol-R-Eclipse Reflective Insulation free from manufacturing defects of any materiality when subject to normal and proper use and manufactured by International Insulation Products. The warranty is valid for a lifetime period from date of proper installation. Liability under this warranty is limited, at International Insulation Product's discretion to include replacement of defective So-R-Eclipse without charge or, in the alternative, a refund of 100% of International Insulation Product's original selling price for only the quantity of the product deemed defective. In those instances in which International Insulation Products determines that only a portion of the Sol-R-Eclipse manifests a defect, International Insulation Products reserves the right to limit any replacement or refund to the portion of the Sol-R-Eclipse that manifests the defect.

Labor charges or other costs incurred with removal or installation of either the original or replacement Sol-R-Eclipse are not covered by this warranty. In the event of replacement under the terms of this warranty, the original warranty shall apply to the replacement Sol-R-Eclipse and will extend for the balance of the warranty period remaining at the time of replacement. Any Sol-R-Eclipse material considered to be defective should not be installed.

## Who is Covered

This warranty is granted solely to the original consumer purchaser or owner. It may not be transferred; provided that if you purchase a new residence or commercial building and are the first person to occupy the building, International Insulation Products will consider you to be the original purchaser if the Sol-R-Eclipse materials were installed as part of the construction of that structure.

## How to make a claim

In the event you believe Sol-R-Eclipse fails to conform to this warranty, you must notify International Insulation Products writing at: [IIP Attn: Dermot Ennis 4938 S. Atlanta Road Suite 700 Atlanta GA 30339](mailto:IIP Attn: Dermot Ennis 4938 S. Atlanta Road Suite 700 Atlanta GA 30339). The claim must be made within thirty (30) days of the date the claimed defect was first discovered or reasonably could have been discovered. Written notice must include a full description of the defect, condition of the job site storage and a minimum of three pictures of the defective material.

International Insulation Products may also require proof of property ownership. International Insulation Products may inspect the claimed defect, or, at its option, may require that a sample of the allegedly defective product be shipped to International Insulation Products headquarters. If International Insulation Product's review of the claim does disclose a defect covered by this warranty, International Insulation Products will perform its obligations under this warranty to the extent of the Sol-R-Eclipse that actually manifests defects. International Insulation Products reserves the right to inspect the alleged defective material prior to its removal from the installation location, and the owner must provide International Insulation Products with reasonable access for such inspection, or International Insulation Product's obligations under this limited warranty shall terminate. International Insulation Products will **not** be liable for any actions or expenditures incurred prior to written confirmation of International Insulation Product's responsibility under this warranty.

## Limitations

International Insulation Products does not warrant any Sol-R-Eclipse material for failure due to deterioration from exposure of the film to excessive amounts of UV light (including the use of indirect lighting), heat or exposure to chemicals which can cause rapid deterioration of the film resulting in flaking, brittleness and loss of strength.

This warranty is not a performance guaranty. International Insulation Products disclaims any performance guarantees except to the extent specifically covered by the Product specifications.

This warranty is void and does not apply to damage arising under any of the following conditions:

*Improper installation, improper construction practices or design not in accordance with the applicable building code or any change from construction plans or specifications properly approved for the structure. The negligence, gross negligence or willful or intentional misconduct of any third party. The Product is discarded, destroyed or altered before inspection by International Insulation Products.*

*Product is damaged or a defect is caused by modifications not executed by International Insulation Products, impact from foreign objects, hail, lightning, hurricane, tornado, earthquake, flood or other acts of God, or by fire, explosion or other casualty. Please note: Some US states do not allow limitations on implied warranties, limitations on how long an implied warranty lasts, limitations on transferability, and/or the limitation or exclusion of incidental and consequential damages, so the above limitations may not apply to you. In such states, International Insulation Product's liability shall be limited to the maximum extent permitted by applicable law.*

